

RESOURCES

A. GENERAL INFORMATION: NATIONAL RESOURCES

1. U.S. Department of Justice (DOJ)

- a. ADA home page (Disability Rights Section, Civil Rights Division), with a wealth of information
 - > www.ada.gov
- b. 2010 regulation for title III of the ADA including ADA Standards for Accessible Design, effective March 15, 2011
 - > <http://edocket.access.gpo.gov/2010/2010-21824.htm>, <http://edocket.access.gpo.gov/2010/pdf/2010-21824.pdf>
 - > <http://www.access-board.gov/ada-aba/ada-standards-doj.cfm> (2004 ADA Accessibility Guidelines, part of the 2010 standards)
- c. 1991/1994 regulation for title III of the ADA including ADA Standards for Accessible Design, revised July 1, 1994. Note: Changes per 2010 regulation, in entry above, are effective March 15, 2011.
 - > <http://www.ada.gov/reg3a.html>
 - > Standards: <http://www.ada.gov/stdspdf.htm>
- d. Reaching Out to Customers with Disabilities web course
This free, self-paced online course includes 10 short modules that address topics such as removing barriers, communicating with customers, policies and procedures, maintaining accessibility, and transportation.
 - > <http://www.ada.gov/reachingout/intro1.htm>
- e. ADA Best Practices Tool Kit for State and Local Governments (not updated per DOJ's 2010 regulation)
Although this tool kit is written for state and local governments, much of the information it contains applies to title III entities (e.g., communication access, website accessibility). It is not yet available as a print document and is not yet complete. The most recent installment was issued in July 2007.
 - > <http://www.ada.gov/pcatoolkit/toolkitmain.htm>
- f. Technical Assistance Manual for title III and supplement (based on DOJ's 1991 regulations, not yet updated per 2010 regulation). Written in lay language, with questions and answers, by topic.
 - > <http://www.ada.gov/taman3.html>
 - > <http://www.ada.gov/taman3up.html>

2. U.S. Access Board

- a. The U.S. Access Board is an independent federal agency devoted to accessibility for people with disabilities. The board is a leading source of information on accessible design. It develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design.
 - > www.access-board.gov

3. ADA Document Portal

- a. Searchable directory of links to more than 7,400 documents
 - > <http://www.adaportal.org/Search/BasicSearch.aspx>

4. Job Accommodation Network (JAN)

- a. A comprehensive resource service provided by the U.S. Department of Labor, focusing on employment issues but with a variety of documents and information.
 - > <http://www.askjan.org>

- b. JAN's ADA Library
 - > <http://askjan.org/links/adalinks.htm>
- c. A basic one-page checklist for an overview of title III compliance
 - > <http://askjan.org/media/IIIChecklist.html>

5. Equal Employment Opportunity Commission

- a. Information about title I of the ADA regarding employment
 - > <http://www.eeoc.gov/laws/types/disability.cfm>

6. National ADA Centers (DBTACs)

- a. A national network of 10 regional ADA Centers (formerly DBTAC, or Disability and Business Technical Assistance Center) that provide complete and experienced services for up-to-date information, referrals, resources and training on the ADA to businesses, employers, government entities and individuals with disabilities.
 - > www.ADATA.org
- b. This number will automatically connect you to the ADA Center for the state from which you are calling: 800.949.4232 (V/TTY).
- c. See next entry for information about the Illinois Center (Great Lakes ADA Center).

B. GENERAL INFORMATION: CHICAGO RESOURCES

1. Great Lakes ADA Center (formerly DBTAC)

For Illinois, Indiana, Michigan, Minnesota, Ohio and Wisconsin (information and assistance covering all areas of the ADA).

- > Department on Disability and Human Development
 University of Illinois at Chicago
 1640 W. Roosevelt Rd., Room 405
 Chicago, IL 60608
 312.996.1059 (V/TTY)
 800.949.4232 (V/TTY)
adata@adagreatlakes.org
www.adagreatlakes.org
- > For resources by state/category, go to www.adagreatlakes.org/resources/Default.asp.

2. Mayor's Office for People with Disabilities

The Mayor's Office for People with Disabilities in Chicago promotes total access, full participation and equal opportunity for people of all ages with disabilities in all aspects of life. It ensures compliance with accessibility laws in city facilities and public areas and projects. It investigates complaints and offers accessibility compliance services such as site surveys, technical assistance, consultation and plan review, and information about accessibility laws. It offers disability awareness and etiquette training, TTY training, information and referral services, and an assistive-technology program.

- > <http://www.cityofchicago.org/city/en/depts/mopd.html>
 312.744.7050 (V)
 312.744.4964 (TTY)

3. Access Living

Access Living is a disability rights organization with a long track record of landmark, major impact work affecting the lives of people with all types of disabilities. The organization aims to empower people with disabilities with advocacy, information and access to critical services and resources. Access Living services and advocacy focus on personal assistants and health care reform, youth and education, housing, civil rights enforcement, and community and economic development. It also helps to re-educate the general public and to encourage the private and governmental sectors to shift public policy in the direction of inclusion, independence and empowerment. Access Living is staffed

and run by people with disabilities. Its core philosophy emphasizes the involvement of people with disabilities in all aspects of its work. For example, the Arts and Culture Project showcases professional art by people with disabilities across a wide variety of disciplines including theater, dance, poetry and visual art in Access Living's new building.

- > 312.640.2100 (V)
800.613.8549 (Toll-free V)
312.640.2102 (TTY)
888.253.7003 (Toll-free TTY)
<http://www.accessliving.org>

4. Equip for Equality

The mission of Equip for Equality is to advance the human and civil rights of children and adults with physical and mental disabilities in Illinois. It is the only statewide, cross-disability, comprehensive advocacy organization providing self-advocacy assistance, legal services and disability rights education while also engaging in public policy and legislative advocacy and conducting abuse investigations and other oversight activities.

- > 312.341.0022 (V)
800.537.2632 (Toll-free V)
800.610.2779 (TTY)
www.equipforequality.org
- > Resource Guide for People with Disabilities, which can be accessed at <http://www.equipforequality.org/resourcecenter/resourceguide.php>, offers extensive resources including descriptions of and contact information for disability-related services available in Illinois. Available online, in print and in large print. Original and updates are by Equip for Equality in partnership with the Young Lawyers Section of the Mental Health and Disability Law Committee of the Chicago Bar Association and the Illinois Attorney General's Disability Rights Bureau. Updated regularly, most recently on March 16, 2009. Within the guide, specific links to Illinois websites: <http://www.equipforequality.org/resourcecenter/illinoiswebsites.php>

C. SPECIFIC TOPICS: INFORMATION SOURCES, TECHNICAL-ASSISTANCE MATERIALS, CHECKLISTS AND SAMPLE POLICIES

1. Disabilities and the population

- a. Accommodation Information by Disability: A to Z, from JAN
Overview information on many impairments and contact information for organizations.
> <http://askjan.org/media/atoz.htm>
- b. Customers with Disabilities Mean Business, from the DOJ
> <http://www.ada.gov/busstat.htm>
- c. Disability Etiquette: Tips on Interacting with People with Disabilities
> <http://www.unitedspinal.org/pdf/DisabilityEtiquette.pdf>

2. Illinois and Chicago laws and standards

- a. Illinois Interpreter for the Deaf Licensure Act of 2006
> <http://www.idhhc.state.il.us/interpreter/licensure.htm>
- b. Illinois Environmental Barriers Act
> http://www.illinoisattorneygeneral.gov/rights/environmental_barriers.html
- c. State of Illinois Accessibility Code
> http://www.illinoisattorneygeneral.gov/rights/iac/Illinois_Accessibility_Code_Text.pdf
- d. Chicago's Building Code
> http://egov.cityofchicago.org/webportal/COCWebPortal/COC_ATTACH/cbc18-11.pdf
- e. State of Illinois standards for its websites
> <http://www.illinois.gov/iwas/>

3. Facilities

- a. DOJ's 2010 ADA Standards for Accessible Design, adopted as part of DOJ's 2010 standards
 - > <http://www.ada.gov/regs2010/ADAregs2010.htm>, http://www.ada.gov/2010ADASTandards_index.htm
 - > <http://access-board.gov/ada-aba/ada-standards-doj.cfm> (Access Board guide to the ADA standards including 2004 ADA Guidelines for Accessible Design with notes to reader)
- b. Access Board's ADA Accessibility Guidelines of 2004
 - > <http://www.access-board.gov/ada-aba/final.cfm#a1004>
- c. DOJ's 1991 ADA Standards for Accessible Design (see 2010 standards at entry above)
 - > <http://www.ada.gov/stdspdf.htm>
- d. Accessibility Checklist from the Northwest DBTAC, revised January 2008 for 1991 standards
 - > http://www.dbtacnorthwest.org/_public/site/files/Checklist_FullPage_IHDI_MSPub2003_DBTAC.pdf
- e. Americans with Disabilities Act Accessibility Guidelines Checklist for Buildings and Facilities, 1992 (Access Board)
 - > <http://www.access-board.gov/adaag/checklist/a16.html>
- f. ADA Checklist for Readily Achievable Barrier Removal (DOJ) (based on 1991 standards)
 - > <http://www.ada.gov/checkweb.htm>
 - > The Institute for Human Centered Design (formerly Adaptive Environments Center, which developed this checklist) is developing a barrier-removal checklist based on the 2010 standards with a grant from the National Institute on Disability and Rehabilitation Research. A sample page from the draft checklist, which is still under development, is on page 33. The checklist will be available by March 1, 2011, at <http://www.newenglandada.org>.
- g. Common Questions: Readily Achievable Barrier Removal (DOJ) (based on 1991 regulations)
 - > <http://www.ada.gov/adata1.pdf> (based on 1991 Standards)
- h. Settlement agreements (DOJ) illustrating approaches to accessible leased facilities
 - > <http://www.ada.gov/subwayrest.htm>
 - > <http://www.ada.gov/edmc.htm>
- i. DOJ checklist for maintenance of accessible features (DOJ). Expanding Your Market: Maintaining Accessible Features in Retail Establishments (based on 1991 standards)
 - > http://www.ada.gov/business/retail_access.htm
- j. ADA Business Brief: Restriping Parking Lots (DOJ) (based on 1991 standards)
 - > <http://www.ada.gov/restribr.htm>

4. Communication

All are based on 1991 regulations.

- a. ADA Best Practices Tool Kit for State and Local Governments (DOJ), created for state and local governments but helpful to private entities. (Title III, which applies to private entities, does not require giving "primary consideration" to an individual's particular choice of auxiliary aid as title II requires of state and local governments. Otherwise, the guidance applies.)
 - > Chapter 3, General Effective Communication Requirements under Title II of the ADA <http://www.ada.gov/pcatoolkit/chap3toolkit.htm>
 - > Chapter 3, Addendum, Checklist for effective communication HTML version: <http://www.ada.gov/pcatoolkit/chap3chklist.htm>
 - > PDF version: http://www.ada.gov/pcatoolkit/ch3_chklist.pdf
- b. A Guide to Making Documents Accessible to People Who Are Blind or Visually Impaired
 - > www.acb.org/accessible-formats.html
- c. Assistive Listening Devices for People with Hearing Loss: A Guide for Performing Arts Settings from the John F. Kennedy Center for the Performing Arts
 - > www.kennedy-center.org/accessibility/guide_alds_KC.pdf

5. Service animals

All are based on 1991 Regulations.

- a. ADA Business Brief: Service Animals (DOJ)
 > <http://www.usdoj.gov/crt/ada/svcanimb.htm>
- b. Commonly Asked Questions About Service Animals in Places of Business (DOJ)
 > <http://www.usdoj.gov/crt/ada/qasrvc.htm>
- c. Sample policy on animals (developed for a library, addressing service animals and companion animals, although companion animals are not included as service animals in DOJ's 2010 regulation)
 > <http://www.duluth.lib.mn.us/Policies/ServiceAnimals.html>

6. Emergency procedures and notice

All are based on 1991 regulations.

- a. National Fire Protection Association's Emergency Evacuation Planning Guide for People with Disabilities
 > <http://www.nfpa.org/assets/files/PDF/Forms/EvacuationGuide.pdf>
- b. National Council on Disability Report: Effective Emergency Management: Making Improvements for Communities and People with Disabilities, Aug. 12, 2009
 > http://www.ncd.gov/newsroom/publications/2009/NCD_EmergencyManagement_HTML/EffectiveEmergencyManagement.html
- c. ADA Best Practices Tool Kit for State and Local Governments, Chapter 7 (DOJ), developed for state and local governments but relevant to nonprofits as well
 > Addendum 1: Title II Checklist (Emergency Management), <http://www.ada.gov/pcatoolkit/chap7emergencymgmtadd1.htm>
 > Addendum 2: The ADA and Emergency Shelters: Access for All in Emergencies and Disasters, <http://www.ada.gov/pcatoolkit/chap7shelterprog.htm>
 > ADA Checklist for Emergency Shelters, <http://www.ada.gov/pcatoolkit/chap7shelterchk.htm>
- d. National Organization on Disability: numerous publications including Functional Needs of People with Disabilities, A Guide for Emergency Managers, Planners and Responders, 2009 Edition
 > http://nod.org/research_publications/emergency_preparedness_materials/

7. Meetings, classes, training and special events

All are based on 1991 regulations.

- a. Accessible Information Exchange: Meeting on a Level Playing Field. DOJ guide to accessible meetings developed for businesses but helpful for all meetings. Includes barrier-removal changes for particular features.
 > <http://www.ada.gov/business/accessiblemtg.htm>
- b. City of St. Petersburg, Special Events Handbook, Rev. May 2008
 > http://www.stpete.org/recreation/docs/Special_Events_Handbook_2009_10.pdf
- c. City of San Francisco, Mayor's Office on Disability, Accessible Public Event Checklist, February 2010
 > <http://www.sfgov2.org/index.aspx?page=416>

8. The performing arts

All are based on 1991 regulations.

- a. National Endowment for the Arts: resources, workbooks and checklists
 > <http://www.arts.gov/resources/accessibility/index.html>

- b. Kennedy Center tip sheets
 - > <http://www.kennedy-center.org/accessibility/education/lead/resources.html#tips>
- c. A Step by Step Guide to Accessible Arts in California, National Arts and Disability Center
 - > <http://nadc.ucla.edu/10steps.cfm>
- d. John F. Kennedy Center for the Performing Arts, Assistive Listening Devices for People with Hearing Loss: A Guide for Performing Arts Settings
 - > www.kennedy-center.org/accessibility/guide_alds_KC.pdf

9. Museums and exhibits

All are based on 1991 regulations.

- a. Maintaining Accessibility in Museums (DOJ)
 - > http://www.ada.gov/business/museum_access.htm
- b. Smithsonian Guidelines for Accessible Exhibition Design
 - > <http://www.si.edu/opa/accessibility/exdesign/start.htm>
- c. National Arts and Disability Center, numerous resources including accessibility checklist from Arizona Commission on the Arts (under Design Resources, Accessibility Checklists)
 - > <http://nadc.ucla.edu/DesigningAccessiblePrograms.cfm>
- d. International Spy Museum settlement agreement with DOJ, 2008
 - > <http://www.ada.gov/spymuseum.htm>

10. Health care

All are based on 1991 regulations.

- a. Access to Medical Care for Persons with Mobility Disabilities

Issued July 22, 2010, new federal technical assistance guidance will assist medical care providers in understanding how the ADA and Section 504 of the Rehabilitation Act of 1973 apply to them. This 19-page document includes an overview of general ADA requirements, commonly asked questions, and illustrated examples of accessible facilities, examination rooms and medical equipment. Issued by DOJ and the Department of Health and Human Services.

 - > www.ada.gov/medcare_ta.htm
- b. The Current State of Health Care for People with Disabilities, National Council on Disability, September 2009
 - > <http://www.ncd.gov/newsroom/publications/2009/HealthCare/HealthCare.html>
- c. ADA Business BRIEF: Communicating with People Who Are Deaf or Hard of Hearing in Hospital Settings
 - > <http://www.ada.gov/hospcombr.htm>
- d. DOJ agreement with Beth Israel Deaconess Medical Center, 2009
 - > <http://www.ada.gov/bidmsa.htm#settlement>
- e. DOJ agreement with Washington Hospital Center, 2005
 - > <http://www.ada.gov/whc.htm>
- f. DOJ agreement with Inova Health Care Services, 2007
 - > <http://www.ada.gov/inova.htm>
- g. DOJ agreement with Dimensions Health Corporation (Laurel Regional Hospital), 2006
 - > <http://www.ada.gov/laurelco.htm>
- h. DOJ agreement with Valley Radiologists Medical Group, 2005
 - > <http://www.ada.gov/vri.htm>

11. Shelters

All are based on 1991 regulations.

- a. Settlement agreement (DOJ) with the District of Columbia, 2008, and fact sheet
 - > http://www.ada.gov/dc_shelter.htm#settlement
 - > http://www.ada.gov/dc_shelter_factsheet.htm
- b. ADA Best Practices Tool Kit for State and Local Governments, Chapter 7 (DOJ), developed for state and local governments but relevant to nonprofits operating shelters as well
 - > Addendum 1: Title II Checklist (Emergency Management), <http://www.ada.gov/pcatoolkit/chap7emergencymgmtadd1.htm>
 - > Addendum 2: The ADA and Emergency Shelters: Access for All in Emergencies and Disasters, <http://www.ada.gov/pcatoolkit/chap7shelterprog.htm>
 - > ADA Checklist for Emergency Shelters, <http://www.ada.gov/pcatoolkit/chap7shelterchk.htm>

12. Child care

All are based on 1991 regulations.

- a. Commonly Asked Questions about Child Care and the ADA, DOJ
 - > <http://www.ada.gov/childq&a.htm>
- b. Sample policies, forms for waiver of liability, and parent and physician authorizations developed in conjunction with agreements with DOJ (in attachments to agreements)
 - > Pine Hills Kiddie Garden, October 2009: diabetes management plan, physical exam form, release and waiver of liability
<http://www.ada.gov/pinehillsccare.htm>
 - > Cumberland Child Care, 1998: relating to a child with asthma, nondiscrimination policy, authorization for emergency care and release
<http://www.ada.gov/cumberld.htm>
 - > La Petite Academy, 1997: policy for administering emergency treatment to children with severe allergies, authorization for emergency care, release and waiver of liability, staff acknowledgment of training about allergy treatment and blood glucose testing, and policy for testing blood glucose levels
<http://www.ada.gov/lapetite.htm>
- c. DOJ agreement about child care and insurance costs
 - > <http://www.ada.gov/pushmysiswing.htm>
- d. Guide for school personnel about children with diabetes, with specific guidance for child care: Helping the Student with Diabetes Succeed: A Guide for School Personnel from the National Diabetes Education Program
 - > <http://ndep.nih.gov/publications/PublicationDetail.aspx?PubId=97>. Other helpful information about people with diabetes and an update to the guide for school personnel (expected in January 2011) can be found at <http://www.ndep.nih.gov/hcp-businesses-and-schools/Schools.aspx>

13. Recreation

- a. A Guide to the ADA Accessibility Guidelines for Play Areas, Access Board, October 2005
(Note: These were adopted as part of DOJ's 2010 standards.)
 - > <http://www.access-board.gov/play/guide/intro.htm>
- b. DOJ's agreement with Pony Baseball, Inc.
 - > <http://www.ada.gov/pony.htm>

14. Transportation

- a. ADA regulation issued by the Department of Transportation (49 CFR Part 37)
 - > http://www.fta.dot.gov/civilrights/ada/civil_rights_3906.html

15. Electronic communication and websites

- a. Web Accessibility Initiative
 - > Content Accessibility Guidelines and related information
www.w3.org/WAI/
 - > Preliminary review of web page for accessibility
<http://www.w3.org/WAI/eval/preliminary.html>
 - > Web-accessibility suite, numerous resources
<http://www.w3.org/WAI/eval/Overview>
- b. From DOJ
 - All are based on 1991 regulations.
 - > Accessibility of State and Local Government Websites to People with Disabilities
www.ada.gov/websites2.htm
 - > Website Accessibility Under Title II of the ADA
<http://www.ada.gov/pcatoolkit/chap5toolkit.htm>
 - > Checklist, Website Accessibility
<http://www.ada.gov/pcatoolkit/chap5chklist.htm>
- c. Accessibility Tips, Series #3, Accessible Web Site Design, Pacific ADA Center
 - > <http://www.adapacific.org/ait/e-series/03/tip3.php>
- d. Settlement agreement between Target and the National Federation of the Blind, resolving litigation about website
 - > http://www.dralegal.org/cases/private_business/nfb_v_target.php
- e. Website from Pacific ADA Center, intended to build a partnership between the disability and business communities to promote full and unrestricted participation in society for persons with disabilities through the promotion of technology that is accessible to all.
 - > www.AccessibleTech.org

16. Symbols for access (facilities, communication and others)

Produced by the Graphic Artists Guild Foundation, these symbols of accessibility may be used to promote and publicize accessibility of places, programs and activities for people with various disabilities.

- > <http://www.graphicartistsguild.org/resources/disability-access-symbols/>

D. ACCESSIBLE SERVICES AND PRODUCTS: NATIONAL

This is not an exhaustive list. Organizations listed are not endorsed by The Chicago Community Trust.

1. Registry of Interpreters for the Deaf

This organization has searchable databases of interpreters and referral services.

- > www.rid.org

2. National Arts and Disability Center

This center maintains a national directory of services and providers for developing accessible facilities and programs in the arts. Resources for assistive listening, audio description, Braille, captioning, communication services, signage and sign language interpreters are included.

- > <http://nadc.ucla.edu/accessibleservices.cfm>

3. National Braille Press

Braille production services.

- > 88 St. Stephen St.
Boston, MA 02115
617.266.6160 (V)
888.965.8965 (Toll-free V)
<http://www.nbp.org/ic/nbp/business/index.html>

4. American Printing House for the Blind

Various production services: Braille, large print, audio, tactile graphics, audio cassettes, CDs for screen readers, digital media for PC users with speech synthesizers or screen-magnification technology.

- > 1839 Frankfort Ave.
P.O. Box 6085
Louisville, KY 40206-0085
502.895.2405 (V)
800.223.1839 (Toll-free V)
<http://www.aph.org>

5. LecShare, Inc.

LecShare, Inc. has developed software that makes the creation of accessible online content easier, especially online narrated presentations using Microsoft PowerPoint. LecShare Pro allows you to add audio to Microsoft PowerPoint presentations to create QuickTime movies, MPEG-4 video files (video podcasts), accessible HTML and Microsoft Word documents. You can either record audio through a microphone or import audio files.

- > www.lecshare.com

6. Assistivetech.net

A diverse resource for assistive technology and disability-related information. The searchable database helps you target solutions, determine costs and find vendors of assistive-technology products for adults and children with disabilities. Use this site to find toys and games, musical instruments, science equipment, art supplies, recreational equipment and more for your theater, museum or arts facility.

- > www.assistivetech.net

7. UbiDuo

A keyboard device for face-to-face communication with people who have speech or hearing disabilities.

- > <http://www.scomm.com/>

E. ACCOMMODATION SERVICES AND RESOURCES: CHICAGO AND MIDWEST

This is not an exhaustive list. Organizations listed are not endorsed by The Chicago Community Trust.

1. Online directories

- a. Resource Guide for People with Disabilities

From Equip for Equality, the Young Lawyers Section of the Mental Health and Disability Law Committee of the Chicago Bar Association, and the Illinois Attorney General's Disability Rights Bureau, this book contains extensive resources including descriptions of and contact information for disability-related services available in Illinois. Available online, in print and in large print. Updated regularly, most recently on March 16, 2009.

- > Resource Guide for People with Disabilities
<http://www.equipforequality.org/resourcecenter/resourceguide.php>
 Within the guide, specific links to Illinois websites: <http://www.equipforequality.org/resourcecenter/illinoiswebsites.php>
- b. Disability Works Program
 An initiative of the Chicagoland Chamber of Commerce, the website lists numerous updated resources including sign language interpreters and real-time captioning.
> <http://www.disabilityworks.org/default.asp?contentID=63>
- c. ADA Center resources by state and category
 From the Great Lakes ADA Center
> <http://www.adagreatlakes.org/resources/Default.asp>

2. Sign language interpreters

- a. State of Illinois Deaf & Hard of Hearing Commission
 Statewide list of certified interpreters by county and proficiency level
> <http://www2.illinois.gov/idhhc/Pages/interpreterlicensuredirectory.aspx>
- b. CAIRS (Chicago Area Interpreter Referral Service)
 A nonprofit organization that provides sign language referral services. Provides some grants for up to six hours per calendar year of donated ASL interpreting services for residents and nonprofit organizations who cannot identify other sources of assistance.
> 36 S. Wabash Ave., Suite 1100
 Chicago, IL 60603
 312.895.4300 (V)
 312.895.4320 (TTY)
 312.895.4313 (Fax)
<http://www.cairs.net>

3. Financing accessibility improvements

- a. Illinois Facilities Fund
 IFF offers consulting and below-market financing for nonprofit corporations in Illinois, Indiana, Iowa, Missouri and Wisconsin that serve low-income and special-needs populations. IFF connects them with the capital they need to acquire or improve their facilities, to purchase equipment or vehicles, and to build net assets. Four locations (see website).
> <http://www.iff.org>
- b. Accessible Faith Grant Program
 The Retirement Research Foundation makes funds available to houses of worship in the six-county Chicago region for accessibility improvements to their facilities.
> 8765 W. Higgins Rd., Suite 430
 Chicago, IL 60631-4170
 773.714.8080 (V)
 info@rrf.org
<http://www.rrf.org/grants/accessible-faith>