



## **ADA INFORMATION SERVICES**

**Revised November 2006**

This list contains the telephone numbers and Internet addresses of federal agencies and other organizations that provide information about the **Americans with Disabilities Act (ADA)** and informal guidance in understanding and complying with different provisions of the ADA.

**Department of Justice** offers technical assistance on the ADA Standards for Accessible Design and other ADA provisions applying to businesses, non-profit service agencies, and state and local government programs; also provides information on how to file ADA complaints.

ADA Information Line  
Internet address

800-514-0301 (voice) 800-514-0383 (TTY)  
[www.ada.gov](http://www.ada.gov)

**Equal Employment Opportunity Commission** offers technical assistance on the ADA provisions applying to employment; also provides information on how to file ADA complaints.

Employment - questions  
Employment - publications  
Internet address

800-669-4000 (voice) 800-669-6820 (TTY)  
800-669-3362 (voice) 800-800-3302 (TTY)  
[www.eeoc.gov](http://www.eeoc.gov)

**Department of Transportation, Federal Transit Administration** offers information on the public transit provisions of the ADA.

ADA Assistance Line  
Internet address  
E-mail address

888-446-4511 (voice) TTY: use relay service  
[www.fta.dot.gov/ada](http://www.fta.dot.gov/ada)  
[FTA.ADAAssistance@dot.gov](mailto:FTA.ADAAssistance@dot.gov)

**Federal Communications Commission** offers technical assistance on the ADA's telephone relay service (TRS) requirements.

TRS publications and questions  
Internet address

888-225-5322 (voice) 888-835-5322 (TTY)  
[www.fcc.gov/cgb/dro](http://www.fcc.gov/cgb/dro)

**Department of Education** funds ten regional centers to provide technical assistance on all provisions of the ADA.

ADA and IT Technical Assistance Centers  
Internet address

800-949-4232 (voice/TTY)  
[www.adata.org](http://www.adata.org)

**Access Board, or Architectural and Transportation Barriers Compliance Board**, offers technical assistance on the ADA Accessibility Guidelines.

Publications and questions  
Internet address  
E-mail address

800-872-2253 (voice) 800-993-2822 (TTY)  
[www.access-board.gov](http://www.access-board.gov)  
[ta@access-board.gov](mailto:ta@access-board.gov)

**Job Accommodation Network (JAN)** is funded by the Department of Labor to provide advice on accommodating employees with disabilities.

Job Accommodation Network	800-526-7234 (voice) 877-781-9403 (TTY) <a href="http://www.jan.wvu.edu">www.jan.wvu.edu</a>
Internet address	

**Project ACTION** is funded by the Department of Transportation to provide information about making transportation accessible.

Transportation information and publications	800-659-6428 (voice) TTY: use relay service <a href="http://projectaction.easterseals.com">http://projectaction.easterseals.com</a>
Internet address	

**Internal Revenue Service** offers tax incentives to help cover the cost of complying with the ADA. **Form 8826** provides a tax credit for small businesses. **Publication 535** explains tax deductible expenses for businesses of any size.

Tax forms and publications	800-829-3676 (voice) 800-829-4059 (TTY)
Internet address	<a href="http://www.irs.gov">www.irs.gov</a>

#### **OTHER LAWS OF INTEREST**

Other federal laws prohibit discrimination and provide equal opportunity for people with disabilities in **housing, air transportation, Congressional offices and services, and access to Federal facilities, post offices, and electronic information**. The telephone numbers and Internet addresses for obtaining assistance in understanding these laws are listed here.

**Fair Housing Act**, for questions or publications, contact Department of Housing and Urban Development:

Fair Housing - general questions	800-669-9777 (voice) 800-927-9275 (TTY)
Internet address	<a href="http://www.hud.gov/offices/fheo">www.hud.gov/offices/fheo</a>
Fair Housing - accessibility questions	888-341-7781 (voice/TTY)
Internet address	<a href="http://www.fairhousingfirst.org">www.fairhousingfirst.org</a>

**Air Carrier Access Act**, for questions pertaining to air transportation, contact Department of Transportation:

Aviation Consumer Protection Division	800-778-4838 (voice) 800-455-9880 (TTY)
Internet address	<a href="http://airconsumer.ost.dot.gov">http://airconsumer.ost.dot.gov</a>

**Accessibility laws applying to Congress**, for questions or information, contact the Office of Compliance:

Congressional accessibility	202-724-9250 (voice) 202-426-1912 (TTY)
Internet address	<a href="http://www.compliance.gov">www.compliance.gov</a>

**Section 508 of the Rehabilitation Act**, for questions pertaining to the accessibility of Federal electronic information and technology, contact the Access Board, listed on page one.

**Architectural Barriers Act**, for questions pertaining to access to Federal facilities and post offices, contact the Access Board, listed on page one.