



Disability Awareness Training

Philadelphia Insurance Companies is proud to offer you, our valued policyholders and agents, this engaging speaker series in direct response to your needs we have listened to.

MONDAY FEBRUARY 23 & TUESDAY FEBRUARY 24TH 2009
REGISTRATION OPENS on MONDAY at 8:30AM AND 1:00 PM

HEARTHSTONE MANOR BANQUET FACILITY
333 DICK ROAD, DEPEW, NEW YORK 14043

THE SESSIONS:

Monday, February 23, 2009 9AM - Noon

Tuesday, February 24, 2009 AM Session

Understanding Quality of Life

Designed specifically for direct support professionals and front line managers, the presentation recognizes the challenges caregivers face in providing services in today's program models. This session will provide the audience with a clear and concise understanding of how to move forward in the best interests of the individuals they serve by providing them with current trends and topics, expectations of the disabled community, parent/sibling perspective, and collaboration with outside entities.

Based on the need to understand what Quality of Life means to the individuals served, training will include current initiatives in inclusion, understanding the 'other' disabilities that directly affect the individuals we serve, appropriate interaction skills and etiquette, a brief history of disabilities, the perspective of self-advocates, pertinent legislation, and how to effectively advocate. Attendees will have access to a wide array of resources, most of which they can walk away with.

Monday, February 23, 2009 1:15PM - 4 PM

The Path to Inclusion

Inclusion can mean many things to many people, but to individuals with disabilities it is the basic premise to everything. Imperative to service delivery is understanding what this means, not just it's definition, but what it entails and, most importantly, how to achieve it.

The obligation of service providers is to ensure inclusion is weaved into every aspect of program models.

This training will introduce and explain inclusion and its components, including employment, spirituality, education, service provision, person first approaches, community and municipalities introduction, and advocacy. It will include exercises that will promote personal and professional insight into how to achieve this within an agency as well as at home.

Tuesday, February 24th PM Session **Serving Seniors with Developmental Disabilities**

The need to appropriately serve seniors with developmental disabilities has been described by some as being "in a state of crisis". In order to support providers in preparing for this crisis Philadelphia Insurance Companies is proud to present this session intended to ensure that the seniors we serve age with dignity. Presenter David Whalen will use his unique mix of expertise to equip participants to respond to the many challenges and obstacles faced when attempting to address the needs of seniors with developmental disabilities.

By answering questions such as:

- Is long term care an option?
- How do I identify if an individual is showing signs of aging?
- How do I access community supports to support needs related to aging?
- How do I ensure seniors are in a safe and comforting environment?
- Just how important is advocacy in serving seniors and how do I access it?

This session will equip participants with an ACTION plan, that will provide the tools to begin appropriate, progressive service delivery systems to best serve the seniors supported by their organization.

About the Presenter



*clearing up
the "mystery" of disabilities...*



Most people want to show respect and sensitivity to people with disabilities. But they simply don't know how, and with good reason: amid dozens of disabilities and millions who have them, there is so much to know that it overwhelms most people.

That's where David Whalen comes in.

An engaging speaker with nearly 20 years in the field of disabilities, he strips down the complex issues to their understandable essence — and clearly communicates the steps anyone can take to respond properly to people with disabilities. David has worked in the disabilities field for most of his career; 17 years at Opportunities Unlimited of Niagara serving individuals with developmental disabilities & a Director of a Managed Long Term Care program, serving low income, medically frail seniors. David, drawing from this combined experience, has served on a variety of advisory groups and has assisted agencies in developing comprehensive strategies to serve seniors with developmental disabilities.

Whalen customizes presentations to the specific issues, sensitivities, and level of awareness.

As a result, you get precisely the seminar your organization needs. Your people get an up close look at the lives of people with disabilities — and a wealth of tips for treating them with respect. Your organization becomes more welcoming — and better able to attract a greater diversity of experience and talent.

Seminar Sponsor

In operation since 1962, Philadelphia Insurance Companies designs, markets, and underwrites Commercial Property/Casualty, Personal Lines, and Professional Liability insurance products incorporating value added coverages and services for select markets. Nationally recognized as a premier niche underwriter, Philadelphia is active in the disability community.

RECOMMENDED AUDIENCE: ALL DIRECT SUPPORT PROFESSIONALS



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